

MUNICIPAL YEAR 2012/2013 REPORT NO. 206

MEETING TITLE AND DATE:

Cabinet, 24th April, 2013

REPORT OF:

Director of Health, Housing & Adult Social Care

Contact officer and telephone number:
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Agenda – Part: 1

Item: 10

Subject: Contract for residential care services for people with dementia at Parkview House

Wards: All

Key Decision No: 3558

Cabinet Member consulted: Cllr McGowan

1. EXECUTIVE SUMMARY

- 1.1 The purpose of this report is to report on the outcome of the recent tender exercise for the management of Parkview House and Honeysuckle House care homes. This report also seeks agreement for the arrangements for negotiating an interim contractual arrangement for the on-going management of Parkview House when the current provider leaves in August 2013.
- 1.2 Residential care services for people with dementia at Parkview House were tendered alongside similar services at Honeysuckle House as a joint tender. Unfortunately the tender process failed to identify a provider. The current provider, Richmond Fellowship, has confirmed its intention to cease providing services at Parkview House on 4th August 2013. They will facilitate a timely transfer to a new provider following Cabinet decision.
- 1.3 Recommendations for Honeysuckle House are detailed in a separate report under KD 3685.

2. RECOMMENDATIONS

- 2.1 Cabinet members are asked to note the closure of the previous procurement process and consider the contractual options set out in the part 2 report.

3. BACKGROUND

- 3.1 The Council is the freehold owner of Parkview House, a residential care home consisting of 45 beds for people with dementia. The building is owned by Sanctuary Housing Association (Sanctuary HA). A 150 year lease exists between the parties, commencing 13th March 1992 and under which Sanctuary HA pay a peppercorn rent.
- 3.2 Care services are currently provided under a block contract between the Council and a voluntary sector provider, Richmond Fellowship. The building is

managed through an agreement between Richmond Fellowship and Sanctuary HA. Richmond Fellowship became the provider at Parkview in 2011 following a merger with the original provider, 2Care.

- 3.3 Care Services for Parkview House were tendered alongside those at Honeysuckle House in a joint procurement programme in accordance with the Council's Contract Procedure Rules. Separate contracts were to be awarded for each home. The invitation to tender included commissioning objectives to develop dementia care services to include respite provision and seek proposals from the market for improving the building environment.
- 3.4 Officers engaged with carers at Parkview. A panel of carers from across both homes along with an independent carer with significant experience of respite provision, developed and was to evaluate a section of quality criteria.

4. ALTERNATIVE OPTIONS CONSIDERED

- 4.1 In light of the recent tender process it is necessary to secure an immediate provider to continue to manage the service. The need for interim contract arrangements for the management of Parkview House is essential to safeguard the vulnerable resident group.
- 4.2 To facilitate development of best value longer term, an options appraisal will be undertaken once the existing management of the care home is resolved. This will involve an engagement exercise with care home providers to explore current and future market direction and the range of means available to meet service users' developing needs.

5. REASONS FOR RECOMMENDATIONS

- 5.1 In the context of the tender process not identifying a new provider and considering Richmond Fellowship's forthcoming departure from Parkview House: the recommendations offer the most effective and practical means of ensuring continuity of care for service users.

6. COMMENTS OF THE DIRECTOR OF FINANCE, RESOURCES AND CUSTOMER SERVICES AND OTHER DEPARTMENTS

6.1 Financial Implications

See Part 2 report

6.2 Legal Implications

See Part 2 report

6.3 Property Implications

See Part 2 report

7. KEY RISKS

See Part 2 report.

8. IMPACT ON COUNCIL PRIORITIES

8.1 Fairness for All

See Part 2 report

8.2 Growth and Sustainability

8.2.1 The planned market engagement will provide opportunities to providers from the private and voluntary sectors to work with the Council and shape options for future services to support people with complex needs.

8.3 Strong Communities

8.3.1 During the interim contract period, the Council will continue to develop relationships with carers and families in applying the objectives of Enfield's Joint Dementia Strategy to Parkview House. This period also facilitates greater scope for planned involvement of service users.

9. EQUALITIES IMPACT IMPLICATIONS

See Part 2 report

10. PERFORMANCE MANAGEMENT IMPLICATIONS

10.1 Parkview House will continue to be monitored in accordance with existing monitoring systems used by HHASC's Contracting team. The frequency of this monitoring will be determined by reviewing relevant risk factors.

11. HEALTH AND SAFETY IMPLICATIONS

See Part 2 report

12. PUBLIC HEALTH IMPLICATIONS

12.1 Provision of residential care homes is a core part of maintaining the health and well being of Enfield residents with dementia and complex needs. It is useful that the Council is taking these measures to ensure appropriate and effective future provision.

Background Papers

See Part 2 report